

Practice Support Program

Life-long learning.
Safe competent care.

Moving Forward With A New Approach to Quality Assurance

PSP UPDATE FOR REGISTRANTS OCTOBER 2018

Moving Forward With A New Approach to Quality Assurance

PSP PROGRESS REPORT

Earlier this year, we let you know about our new Practice Support Program (PSP) which will support registrants in ongoing career development by promoting professional behaviour, self-evaluation, peer mentorship and continued learning. Many of you viewed our introductory video and responded to the survey that validated the Career-Span Competencies as core expectations of TCM / Acupuncture practice.

Public Protection

In developing the PSP, we wanted to try to remain true to our mandate of public protection, while at the same time providing YOU (our registrants) with a valuable tool that can be used to help grow and shape your practice throughout your career span. We have been working hard to achieve just that: The CTCMA Practice Support Program (PSP) is a brand-new and completely different approach to Quality Assurance, which emphasizes workplace performance rather than focussing solely on continuing education (CEU's).

The PSP will utilize assessment tools to help you objectively evaluate your practice. In addition, it will identify ways to support you in areas that you feel could be improved upon. Think of it as a Continuing Education program or course that is specifically tailored to you.

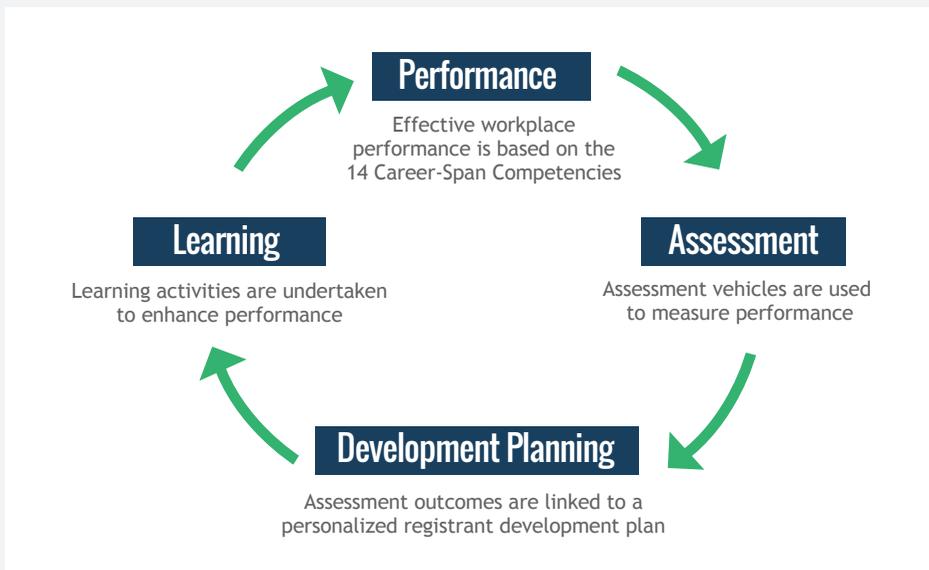
Practice Evaluation

Based on the input we received from you through surveys, consultation working group and focus groups, we are considering assessment tools such as Comprehensive Self Assessment ("CSA"), and Client Feedback ("CF"). The CSA tool would be designed as a questionnaire in which you will be asked to rate yourself in relation to a number of indicators related to your workplace performance. An example might be "I listen carefully to what others have to say". The indicators have all been derived from the 14 Career Span Competencies that can be found on the CTCMA website.

The CF tool would be designed to allow your clients (patients) to provide their own feedback of your performance. You told us that the feedback should NOT be a means for a client to lodge a complaint and that clients should be selected by you for participation. Also, they should only be asked to provide ratings of their own experiences with you as their TCM professional. An example might be "I feel that the registrant listens closely to what I have to say".

Personalized Learning

The goal of these assessments would be to help you identify practice areas that you could potentially benefit from receiving additional support. Based on this, you would develop a personalized learning plan on an easy to use online platform. The learning plan would act as a sort of business plan to help to guide you in your practice development. To further foster CTCMA support to the registrants, the PSP will help you identify supports such as online learning resources, or courses etc., that will enhance your practice and service delivery. All registrants will repeat the PSP cycle over periods of several years to create an ongoing record of performance, practice enhancement and growth.



INTERESTED?

CTCMA WANTS TO INVITE YOU TO GET INVOLVED, TRY OUT THE PROCESS, AND LET US KNOW HOW IT WORKS FOR YOU.

Opportunities to participate in Pilot Testing the PSP will be made available to all registrants in 2019. Be a voice in shaping Assessment and Development Planning by sending an email to psp@ctcma.bc.ca so that you get notified first!

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