

## Practice Support Program

Life-long learning.  
Safe competent care.

# Practice Support Program Pilot Testing Begins March 19!

In developing the Practice Support Program (PSP), we wanted to try to remain true to our mandate of public protection, while at the same time providing YOU (our registrants) with a valuable tool that can be used to help grow and shape your practice throughout your career span. We have been working hard to achieve just that: The PSP is a brand-new and completely different approach to Quality Assurance, based on **14 Career-Span Competencies (CSCs)** that relate directly to all aspects of workplace performance rather than focussing solely on continuing education (CEUs). The PSP will utilize assessment tools to help you objectively evaluate your practice. In addition, it will identify ways to support you in areas that you feel could be improved upon. Think of it as a continuing education program or course that is specifically tailored to you.



Over the past months, we've been letting you know about how the CSCs are interpreted. Here are the details about CSCs 10 through 14:

### **CSC #10 *Treat Others Respectfully.***

You recognize and value the uniqueness of others as individuals. You act with cultural sensitivity. You treat others with respect and fairness, and provide services to clients without discrimination or prejudice.

*"If you're looking for a good physician, start by looking for a human being who cares about people." – How to Choose A Good Doctor. (George LeMaitre)*

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**CSC #11 Practice in a Manner Consistent with Current Developments in the Profession.**

You take regular, active steps to keep your knowledge and skills up to date; this includes reading professional literature, attending conferences, participating in courses and workshops, and consulting with colleagues

“Learning is a treasure that will follow its owner everywhere” – Chinese Proverb

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**CSC #12 Use an Evidence-Informed Approach in Your Work.**

You make workplace decisions by integrating the best available evidence relating to the situation at hand (including research-based and published information), your own professional knowledge (including that of trusted colleagues), the client perspective, and the practice context.

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**CSC #13 Interact Effectively with Other Professionals.**

You maintain good working relationships with other professionals. You regularly network with colleagues inside the profession. When it is in the best interest of your client, you work with others intra- and inter-professionally.

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**CSC #14 Practice in a Self-Reflective Manner.**

You regularly take time to consciously think about your practice, to analyse your decisions and their effectiveness. You obtain feedback from others, and you draw on external information, to achieve continuous learning and quality improvement.

The PSP supports a reflective approach to TCM practice that enhances practice-based learning and professional development.

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We'll be pilot testing the PSP beginning March 19, 2019, we want to invite your participation. This is your opportunity to be a voice in shaping the PSP. Send an email to [psp@ctcma.bc.ca](mailto:psp@ctcma.bc.ca) so you get notified first!

More information about the PSP (including the CSCs) at <http://ctcma.bc.ca/quality-practice/practice-support-program/>